

BRIEF ROLE SUMMARY

Role	IT Infrastructure Manager	Department	Information Communication Technology (ICT)
Reports to	Head of ICT & Business Technology	Location	Bank Headquarters- Kampala
Status	Open role ▾		

JOB PURPOSE

To plan, implement, and manage the bank's IT infrastructure including data centers, databases, servers, networks, cloud systems, and end-user technologies and ensure secure, reliable, and efficient ICT operations that support business continuity, digital transformation, and regulatory compliance.

QUALIFICATIONS & EXPERIENCE

- Bachelor's degree in Information Technology, Computer Science, or related field.
- Professional certifications such as CCNP, MCSE, VMware Certified Professional, Cloud Certified Solutions Architect, ITIL, or ISO/IEC 27001 Lead Implementer are added advantage
- Minimum 5–7 years of experience in ICT infrastructure and operations management, preferably in a financial institution or regulated sector.
- Strong understanding of data center operations, virtualization, cloud computing, cybersecurity, and IT governance frameworks (COBIT, ITIL).s